

Action Plan

Early intervention through effective partnership working				
Strategy Action	How it will be implemented	Type of Objective	Responsible	Target Date
Continue to develop the partnership working around homelessness with Nottinghamshire County Council	The three Councils will continue to engage positively with partnership meetings such as the Housing Sub Group to improve and coordinate agency responses across South Nottinghamshire and Nottinghamshire as a whole	Prevention	BBC, GBC, RBC, Nottinghamshire County Council	22-23 ongoing
Work in partnership across the three Councils and with partner agencies to help to educate young people around the risks and implications of homelessness	Continue work with partners like Broxtowe Youth Homelessness to develop and provide support in local schools and in the communities to young people	Prevention	BBC, GBC, RBC, Broxtowe Youth Homelessness	22-23 ongoing
Strengthen links with key partner agencies to improve help and assistance to vulnerable households	Involve and work with agencies such as the Police, Community Safety Partnerships and other community and outreach services to ensure appropriate advice and support is given and appropriate referral pathways are used	Prevention	BBC, GBC, RBC, statutory partners	22-23 ongoing

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<p>Ensure that we are maximising all potential accommodation options</p>	<p>Ensure that the three Councils are using their forums to share knowledge and referral pathways to all providers who are working with vulnerable groups and communities within South Nottinghamshire</p>	<p>Intervention</p>	<p>BBC, GBC, RBC</p>	<p>22-23 ongoing</p>
<p>Ensure that links with Registered Social Landlords are strengthened</p>	<p>Improve links with Registered Social Landlords operating within South Nottinghamshire surrounding potentially homeless clients that they are looking to evict, to improve early intervention</p>	<p>Prevention</p>	<p>BBC, GBC, RBC, RSL's in South Notts</p>	<p>23-24</p>
<p>Maximise the funding available to assist homeless clients</p>	<p>Ensure that DLUHC funding is applied for through bids to ensure that there is a supply of accommodation that meets the needs of clients in South Nottinghamshire.</p> <p>Explore the continuation to year 5 of the RSI funding and its associated services</p>	<p>Prevention, Intervention, Recovery</p>	<p>BBC, GBC, RBC, RSI services</p>	<p>22-23 ongoing</p>

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The provision of an accessible, agile and responsive homelessness services				
Strategy Action	How it will be implemented	Type of Objective	Responsible	Target Date
All three Councils continue to develop and improve prevention options	The three Councils will continue to review data and trends within their Borough and clients and explore with partners new approaches to homelessness prevention	Prevention, Intervention, Recovery	BBC, GBC, RBC	22-23 ongoing
Ensure that homelessness data is analysed to inform quality and targeted service delivery	Analyse and review data collected to identify trends and discuss between Boroughs to inform future service delivery	Prevention, Intervention, Recovery	BBC, GBC, RBC	23-24
Ensure that those accessing the service receive a quality service that provides clients with the best options and advice	<p>Annual review of staff training and knowledge undertaken to ensure staff are well equipped to undertake their roles</p> <p>Development of robust quality assurance frameworks within Housing Options teams, seeking the views of service users, to ensure quality service delivery and shape the future service</p> <p>Ensure that peer reviews and good practice that is being used in other areas is being considered or</p>	Prevention, Intervention, Recovery	BBC, GBC, RBC	23-24

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	implemented within South Nottinghamshire			
Ensure that homeless clients are able to access housing options and advice services	Review the service access and customer journeys within the Borough's to ensure that clients are able to access services and are able to access them in a variety of ways, including the perspective of the service user	Prevention, Intervention, Recovery	BBC, GBC, RBC	23-24
Publicise outcomes achieved in tackling homelessness, and publicising the support that is available	Provide annual updates on the strategy Use social media and other media to publicise partnership work and positive outcomes	Prevention, Intervention, Recovery	BBC, GBC, RBC	22-23 ongoing

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Access to affordable and quality accommodation across all sectors				
Strategy Action	How it will be implemented	Type of Objective	Responsible	Target Date
Ensure homeless applicants are being appropriately prioritised using housing allocations schemes	Review allocations policies within the three Council areas to ensure that the prioritisation of applicants is fair and appropriate	Prevention, Recovery	BBC, GBC, RBC	23-24
Ensure that homeless clients are assisted and are enabled to access suitable accommodation in the private sector	Review private rented sector incentives and monitor effectiveness, looking for new incentives or opportunities	Prevention, Recovery	BBC, GBC, RBC	23-24
Improve availability of suitable supported accommodation with South Nottinghamshire	Consider establishing a “Housing First” scheme is appropriate within South Nottinghamshire	Intervention, Recovery	BBC, GBC, RBC	23-24
Enable access to suitable social housing for homeless clients	<p>Improve the links that Housing Options teams in South Nottinghamshire have with their Choice Based Lettings(CBL) service and look to establish social landlord forums to discuss maximisation of social housing being made available to Councils</p> <p>Build on the strength of the first two successful rounds of RSAP funding which will deliver and additional 13</p>	Prevention, Intervention, Recovery	BBC, GBC, RBC, RSL's in South .Notts	23-24

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	units, continue to seek and successfully bid for additional funding for supported accommodation.			
Ensure that the temporary accommodation offered in South Nottinghamshire is of a high standard	Improve the quality of temporary accommodation offered to homeless clients, minimising the use of bed and breakfast accommodation where possible	Intervention, Recovery	BBC, GBC, RBC	23-24
Work to bring empty properties throughout South Nottinghamshire into use	Consult with Private Sector Housing Teams to identify empty properties and working with Registered Providers to bring them back into use where appropriate for use for housing vulnerable people	Intervention, Recovery	BBC, GBC, RBC	22-23 ongoing

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Tackle rough sleeping by developing and improving pathways				
Strategy Action	How it will be implemented	Type of Objective	Responsible	Target Date
Improve accommodation options for rough sleepers	Increase amount of accommodation with support available within South Nottinghamshire that is targeted at rough sleepers through RSAP and other funding mechanisms. 13 units so far via this initiative, in addition to winter provision	Intervention, Recovery	BBC, GBC, RBC	22-23 ongoing
Ensure effective partnerships are built and maintained to tackle rough sleeping and known rough sleepers	Establish and maintain Rough Sleeper Action Groups within South Nottinghamshire to share information and develop strategies towards rough sleeping.	Intervention, Recovery	BBC, GBC, RBC, rough sleeper navigator	22-23 ongoing
Ensure a rapid response to rough sleeping reports across South Nottinghamshire	Work closely with Framework Street Outreach to identify rough sleepers to offer support and engage positively around accessing support	Intervention, Recovery	BBC, GBC, RBC, frameworks street outreach	22-23 ongoing
Ensure that support is offered or provided to rough sleepers and those at risk of rough sleeping	Work with the services provided through the RSI, gain a greater understanding of what barriers there	Intervention, Recovery	BBC, GBC, RBC, all RSI services	23-24

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	<p>are for engagement with rough sleepers and what support can be provided particularly for entrenched rough sleepers with complex needs</p> <p>Look to create action plans for known rough sleepers using Rough Sleeper Action Groups</p> <p>Seek out good practice and involve specialist officers where appropriate to tackle entrenched rough sleepers</p>			
<p>Groups that are known to be at greater risk of rough sleeping are given improved pathways to access support</p>	<p>Work to improve protocols regarding those clients that are at greater risk of rough sleeping or for whose homelessness is difficult to prevent. Particularly those being released from prison, leaving care or discharged from hospital</p>	<p>Intervention, Recovery</p>	<p>BBC, GBC, RBC, RSI services, statutory partner agencies</p>	<p>23-24</p>
<p>In times of severe weather, all efforts are made to ensure nobody is sleeping rough in South Nottinghamshire</p>	<p>An agreed South Nottinghamshire protocol is maintained regarding Severe Weather Emergency Protocol (SWEP) and a commitment to ensuring those sleeping rough are accommodated for the severe weather period</p>	<p>Intervention, Recovery</p>	<p>BBC, GBC, RBC</p>	<p>22-23 ongoing</p>

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Linking health, well-being and housing together to improve the life chances and aspirations of those affected				
Strategy Action	How it will be implemented	Type of Objective	Responsible	Target Date
Ensure that the Domestic Abuse Act is fully implemented across South Nottinghamshire	<p>Ensure that policies and procedures are amended to ensure that the new Act is being implemented correctly</p> <p>Work with Nottinghamshire County Council to ensure the improvement of domestic abuse services across Nottinghamshire through the Local Partnership Board and contributing to the new County wide commissioning proposal</p>	Prevention, Intervention, Recovery	BBC, GBC, RBC, Nottinghamshire County Council	22-23 ongoing
Ensure the health implications of homelessness within South Nottinghamshire are understood and are part of our strategic and operational approach	Improve and enhance the work undertaken with partner agencies to acknowledge and improve the health and wellbeing of homeless clients in South Nottinghamshire	Recovery	BBC, GBC, RBC	22-23 ongoing
Ensure effective links are built and maintained between	Build on partnerships built through the Housing Sub-group to facilitate better	Prevention, Intervention, Recovery	BBC, GBC, RBC	22-23 ongoing

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Housing Options teams and Health and Social Care teams	access to services and commissioners of services to local people			
Ensure that support needs are identified in all homeless households	Review risk assessment and application processes to ensure that these are being picked up and suitable onward referrals are being made	Prevention, Intervention, Recovery	BBC, GBC, RBC	23-24

Delivering long term support solutions to sustain tenancies for the most vulnerable

Strategy Action	How it will be implemented	Type of Objective	Responsible	Target Date
Ensure that clients that are moving on from supported accommodation are not at a disproportionately high risk of tenancy failure	Work with supported accommodation providers on processes surrounding move on assessments to ensure that providers of accommodation are aware of any potential tenancy sustainment risks	Prevention, Intervention, Recovery	BBC, GBC, RBC	23-24
Ensure that clients are rough to overcome housing related difficulties that threaten homelessness and can lead to rough sleeping	Work closely with Framework Housing to maximise and ensure effective usage of the Prevention and Resettlement service	Prevention	BBC, GBC, RBC, Framework	22-23 ongoing
Develop new and innovative approaches to sustaining	Continue usage of support mechanisms such as prevention funds to ensure that	Prevention, Recovery	BBC, GBC, RBC	22-23 ongoing

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tenancies and preventing homelessness	clients are able to access or sustain their accommodation Consider the use of mediation services to work with families or landlords to prevent homelessness and sustain accommodation			
Ensure the effective support to is provided to clients in the procured RSAP units	Review support mechanisms provided during the initial phase, identifying and providing improvements where necessary	Recovery	BBC, GBC, RBC, Framework	23-25

*Abbreviation guidance

BBC- Broxtowe Borough Council

GBC- Gedling Borough Council

RBC- Rushcliffe Borough Council

RSL – Registered Social Landlord. A Registered Social Landlord is an organisation that provides social and affordable housing. Generally comprised of housing associations that are non-profit making but are independent from state ownership of local authority control.

RSI – Rough Sleeper Initiative – Services provided to assist in prevention, intervention and recovery of homelessness through Government funding following successful bids.

DLUHC – Department of Levelling Up, Housing and Communities